

# Centre d'appels BPO de plus de 5000 employés, existant depuis 15 ans





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Ce centre d'appels BPO vieux de 15 ans compte plus de 5 000 employés basés en Inde; il fournit des services d'interaction avec la clientèle ("CIS") à ses clients dans divers secteurs verticaux - services publics, télécommunications, détaillant, e-commerce, banque et finance, soins de santé, voyages et hospitalité.

La société offre des solutions d'externalisation complètes grâce à des talents, des outils, des actifs et des méthodologies appropriés. La société fournit l'ensemble des processus d'entreprise - des processus de back-office partagés aux processus de front-office et de middle-office spécifiques au secteur.

La société est une organisation certifiée ISO 9001:2015, ISO 27001:2015 et ISO 22301 et 20000:1 et fonctionne selon une approche axée sur la clientèle, les objectifs et le partenariat.

### TARGET PRICE

\$29,000,000

### GROSS REVENUE

13500000

### EBITDA

TBA

### BUSINESS TYPE

Call Center, Centre d'appels

### REASON FOR SELLING

Nouvelle entreprise

### COUNTRY

Inde

### BUSINESS ID

L#20210171

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